

## Rockdale County Schools Peer Mediation Script

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### *Introduction*

**Lead Mediator:** Hello, I'm ..... and this is..... (co-mediator). We are peer mediators and our responsibility is to try to help you solve your problem. We are not here to take sides or to tell you what to do, but we are here to support the mediation process and make sure each person has a chance to state his/her side of the story.

With Peer Mediation:

- You don't have to take part if you don't want to
- No one gets blamed or into trouble
- It happens in private
- The mediators won't take sides

**Co-mediator:** Everything you say here is confidential, except if it involves abuse, suicide, hurting yourself, hurting someone else, drugs or weapons, or personal safety issues.

There are some rules that we ask disputants to follow in mediation:

- Listen to each other.
- Agree to speak to one at a time.
- Speak respectfully to each other.
- Agree to carry out your part of the agreement.
- Turn off your cell phones.
- Do we need to add additional rules?
- Keep everything private.

Do you agree to the rules? If so, please sign the **Consent to Mediate** Form.

### **Story-Telling**

#### **Listening and understanding the problem**

**Mediator:** “ \_\_\_\_\_ (Disputant 1), can you tell us your side of the story? *“After the person shares his/her side of the story, summarize the person’s side of the story. Ask the person if you have the information correct.*

“Is there any other information you want to add?”

**Co-mediator:** “ \_\_\_\_\_ (Disputant 2), can you tell us your side of the story? *“After the person shares his/her side of the story, summarize the person’s side of the story. Ask the person if you have the information correct.*

So, you feel \_\_\_\_\_ because...”

“Is there any other information you want to add?”

#### **Identifying Feelings and Needs**

**Mediator:** *After each person tells his/her side of the story, identify the feelings of Disputant 1.*

“What I hear you saying is that you feel \_\_\_\_\_ because...” What do you need to happen to make this situation better for you?

*Summarize the information from the disputant and ask him/her if you are correct.*

**Co-mediator:** *After Disputant 1 tells his/her side of the story, identify the feelings of Disputant 2.*

“What I hear you saying is that you feel \_\_\_\_\_ because...” What do you need to happen to make this situation better for you?

*Summarize the information from the disputant and ask him/her if you are correct.*

### **Find Common Interests and Needs**

*From the information shared by each disputant, find common needs or interests from each disputant.*

**Mediator:** From the information shared, do you feel that you can agree to \_\_\_\_\_’s request? *If the person cannot agree to the other person’s request, have him or her explain why and summarize.*

**Co-mediator:** From the information shared, do you feel that you can agree to \_\_\_\_\_’s request? *If the person cannot agree to the other person’s request, have him or her explain why and summarize.*

### **Finding Solutions**

- Define the issue.
- List solutions that meet each person’s needs.
- Evaluate solutions by identifying the consequences.
- Choose a solution or solutions that everyone can agree to follow.

### **Agreement/Action Plan (Complete the agreement)**

**Mediator:** “\_\_\_\_\_ you said to solve the problem you agree to do the following...”

**Co-mediator:** “\_\_\_\_\_you said to solve the problem you agree to do the following...”

**Mediator:** “Do you agree to the following solutions?”

**Co-mediator:** “Do you believe the problem has been solved?”

**Mediator:** \_\_\_\_\_ and \_\_\_\_\_, if anyone asks you what happened in mediation, can you tell them you solved the problem?”

**Co-mediator:** “In 7-10 days, we will follow-up to see how the agreement is working.

**Mediator:** “Before you leave, please complete an evaluation form regarding this mediation.”

**Co-mediator:** Thank you for coming to mediation and for all your hard work!

